

# Media Collections Online Home

## About Media Collections Online (MCO)

Media Collections Online ( <https://media.dlib.indiana.edu/> ) is a service provided by IU Bloomington Library Technologies to support online access to video and audio collections. MCO will eventually offer full support for media course reserves, replacing the Video Streaming Service and the Variations Digital Music Library, as well as providing access to many library, archival and other collections at IU.

If you have questions about using MCO to provide access to your media collection, please read about the technology we use, the [Avalon Media System](#).

## Getting Started

When you are ready to discuss or propose a project, please fill out the [project proposal sheet](#) to the best of your ability and then [contact us](#). When you are beginning your project, please start with the [How-to Guides](#) before referencing the general Avalon documentation. For general help with uploading and editing features of Avalon, see the [Avalon Collections Guide](#).

## Frequently Asked Questions

### **Can I download files from Media Collections Online?**

Media Collections Online does not provide the ability to download source files for items. If you would like to inquire about the original master files for media available on MCO, please use the contact form to get in touch. Most likely, you will be directed to the contact for that collection who may be able to provide you with further information.

If you are a collection manager who needs access to an original master file, please use the same form and a system administrator will be able to retrieve the original file from the tape archive.