Known Issues

This documentation is current for Release 6.4.5

- Release 5.x: v.111
- Release 4.x: v.88
- Release 3.x: v.68
- Release 2: v.47.
- Release 1: v.23

Managing Content

Manual Creation, Editing, Deletion

1. Editors are unable to edit collection information - #2083
2. After saving the Manage Files page without uploading any files, attempting to upload files later results in an error - #2387
3. Creating large, multi-file media objects using the dropbox interface times out - #2801
4. Updating collection information deletes additional managers - #2994

Batch Ingest

1. When a master file is moved during a batch ingest, the batch fails - #2310
2. Batch ingest is not working in AWS - #2435
3. Failed ingest email takes too long to reach the user - #2767
4. 100-item batch ingest fails - #2922

Bulk Actions

1. Selected items are cleared from the Manage Selected Objects page after moving them to a new collection - #2437

Thumbnails

1. Creating a thumbnail for an item without a poster image generates an error - #2093
2. The Thumbnail button in the media player does not work in Safari - #2959

Playlists

1. Using Internet Explorer 11 or Microsoft Edge, items cannot be moved between playlists in the Edit Playlist page - #2121
2. Adding multiple playlist items from a section structure header places "null" in their description instead of an empty string - #2689
3. Playlists lose the ability to sort when one of the items is a deleted item - #2824
4. Adding items to playlists using the 'Add to Playlist' icon in the section panels appends 'null' to the title - #2740

Item Access

1. An unpublished item with a lease to a user for a specific date can still be found by the user through browsing or searching - #1686
2. Published but hidden items with a lease to a user or a group still appear to the user though browsing or searching - #2388
3. Items in the "Selected Items" list do not disappear and are still available to a user after a lease ends - #1701
4. Item lease with a date range assigned to an IP address gives access to the item even beyond the date range - #2081
5. In an Avalon instance integrated with a directory service, users are unable to be added to special access for items - #2896

Avalon Media Player

Playback

1. Scrolling or dragging the timeline bar to the end of a video causes the video to continuously load - #1684
2. In some configurations of Chrome on Windows, video load fails and the page needs a refresh in order to load properly - #1633
3. When the last video in a playlist finishes, the player does not return to its default state - #971
4. Clicking on a marker beyond the end of a playlist item clip starts the item over again - #2186
5. On iOS, autoplay does not always automatically start playback for playlists items that have new sources - #2611
6. Playback doesn't work in Firefox + Linux - #2857
7. Selecting a playback quality causes playback to restart at the beginning when using Android - #2876
8. Internet Explorer 11 has navigation issues with multi-section items and with playlists - #2827
9. Seeking while paused causes the poster and spinner to remain until play is selected - #2826
10. MEJS React IIIF Player does not render upon the first load of a work - #180
11. The track scrubber does not work within Safari - #2960
12. The track scrubber may behave appropriate if structural metadata is undefined #3047

Display

1. The media player does not resize when a scroll bar is added to the window - #2215
2. While using Edge, the volume adjust bar is trimmed short on both top and bottom - #2122
3. The video end time displays incorrectly at first when launching Avalon on a mobile device - #1689
4. Switching between tracks in a multi-section piece occasionally causes the previous track to remain highlighted - #1109
5. On multiple-section items, highlighting on the scrubber lags behind a section - #2602
6. Enabling or disabling the small scrubber cancels fullscreen mode abruptly - #2531
7. Hovering over the audio icon in the audio player causes the quality and playlists icons to move out of alignment - #1762
8. The playlist index table is not adapted for responsive design - #2389
9. The scrubber bar disappears/does not work at various times when using Android - #2875, #2748
10. After selecting a playback quality in Android, the quality selector does not disappear - #2874
11. The zoom scrubber does not load correctly for single-section items with no structural metadata - #2911
12. Advancing to another section or item cancels fullscreen mode - #2979
13. Selecting the Add Marker button does not cancel fullscreen - #2978
14. Within an iFrame, the media player does not resize - #2961

Embedding

1. Quality icon does not display within the embedded mejs4 audio player - #2456
2. Item information icon does not display within the embedded media player of AWS - #2436
3. In Safari, the text weight in an embedded audio player shifts unexpectedly - #2844
4. The 'title' attribute in an iframe embed code is encoded incorrectly - #2930

Accessibility

1. In certain configurations of Firefox, Play/Pause is not accessible with the SPACEBAR - #1644
2. Tabbing on "Create Collection" screen can escape the modal scope - #969
3. User can't change video quality using the keyboard - #2678
4. Keyboard navigation in Safari does not work properly - #2707

Standalone Media Player

1. The time displayed at the end of each minute displays both the 60th second followed by the 0th second; e.g. 2:59, 2:60, 3:00 - #1975

Miscellaneous

File Management

1. When a file that is too large is uploaded, an empty master file is created even though an error message is displayed to the user - #1201
2. Deleting a master file sometimes causes a 500 error - #1392
3. Some derivative files are unmanaged when set to 'Skip Transcoding' in a batch ingest - #2842

User Management

1. A successful login sometimes redirects the user to unexpected pages - #2109
2. Updating a collection description removes users from staff roles #2994

User Interface

1. The Avalon logo and 'expand menu' icon display incorrectly using a small browser window - #2714
2. Pushing items via Avalon Intercom does not work in some older versions of Microsoft Edge #2883