Known Issues

> ⓘ This documentation is current for Release 6.5
>
> - Release 5.x: v.111
> - Release 4.x: v.88
> - Release 3.x: v.68
> - Release 2: v.47.
> - Release 1: v.23

Managing Content

Manual Creation, Editing, Deletion

1. After saving the Manage Files page without uploading any files, attempting to upload files later results in an error - #2387
2. Creating large, multi-file media objects using the dropbox interface times out - #2801
3. Updating collection information deletes additional managers - #2994

Batch Ingest

1. When a master file is moved during a batch ingest, the batch fails - #2310

Bulk Actions

1. Selected items are cleared from the Manage Selected Objects page after moving them to a new collection - #2437

Thumbnails

1. Creating a thumbnail for an item without a poster image generates an error - #2093

Playlists

1. Using Internet Explorer 11 or Microsoft Edge, items cannot be moved between playlists in the Edit Playlist page - #2121

Item Access

1. An unpublished item with a lease to a user for a specific date can still be found by the user through browsing or searching - #1686
2. Published but hidden items with a lease to a user or a group still appear to the user though browsing or searching - #2388
3. Items in the "Selected Items" list do not disappear and are still available to a user after a lease ends - #1701
4. Item lease with a date range assigned to an IP address gives access to the item even beyond the date range - #2081

Avalon Media Player

Playback

1. On iOS, autoplay does not always automatically start playback for playlists items that have new sources - #2611
2. Selecting a playback quality causes playback to restart at the beginning when using Android - #2876
3. Internet Explorer 11 has navigation issues with multi-section items and with playlists - #2827
4. Seeking while paused causes the poster and spinner to remain until play is selected - #2826
5. Structural metadata with undefined sections causes unexpected behavior in the track scrubber - #3047

Display

1. While using Edge, the volume adjust bar is trimmed short on both top and bottom - #2122
2. The video end time displays incorrectly at first when launching Avalon on a mobile device - #1689

3. Hovering over the audio icon in the audio player causes the quality and playlists icons to move out of alignment - #1762
4. The playlist index table is not adapted for responsive design - #2389
5. The scrubber bar disappears/does not work at various times when using Android - #2875, #2748
6. After selecting a playback quality in Android, the quality selector does not disappear - #2874
7. Advancing to another section or item cancels fullscreen mode - #2979
8. Selecting the Add Marker button does not cancel fullscreen - #2978
9. Within an iFrame, the media player does not resize - #2961

Embedding

1. In Safari, the text weight in an embedded audio player shifts unexpectedly - #2844

Accessibility

1. In certain configurations of Firefox, Play/Pause is not accessible with the SPACEBAR - #1644
2. Tabbing on "Create Collection" screen can escape the modal scope - #969
3. User can't change video quality using the keyboard - #2678
4. Keyboard navigation in Safari does not work properly - #2707
5. Captions are deselected when moving to different section in Safari. Users need to click the captions button to re-enable captions when a new section starts playing - (more information)

Standalone Media Player

1. The time displayed at the end of each minute displays both the 60th second followed by the 0th second; e.g. 2:59, 2:60, 3:00 - #1975

Miscellaneous

File Management

1. Deleting a master file sometimes causes a 500 error - #1392
2. Some derivative files are unmanaged when set to 'Skip Transcoding' in a batch ingest - #2842

User Management

1. A successful login sometimes redirects the user to unexpected pages - #2109
2. Updating a collection description removes users from staff roles #2994

User Interface

1. The Avalon logo and 'expand menu' icon display incorrectly using a small browser window - #2714