

Known Issues

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This documentation is current for Release 6.5

- [Release 5.x: v.111](#)
- [Release 4.x: v.88](#)
- [Release 3.x: v.68](#)
- [Release 2: v.47](#)
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Managing Content

Manual Creation, Editing, Deletion

1. After saving the Manage Files page without uploading any files, attempting to upload files later results in an error - [#2387](#)
2. Creating large, multi-file media objects using the dropbox interface times out - [#2801](#)

Batch Ingest

1. When a master file is moved during a batch ingest, the batch fails - [#2310](#)

Bulk Actions

1. Selected items are cleared from the Manage Selected Objects page after moving them to a new collection - [#2437](#)

Thumbnails

1. Creating a thumbnail for an item without a poster image generates an error - [#2093](#)

Playlists

1. Using Internet Explorer 11 or Microsoft Edge, items cannot be moved between playlists in the Edit Playlist page - [#2121](#)

Item Access

1. An unpublished item with a lease to a user for a specific date can still be found by the user through browsing or searching - [#1686](#)
2. Published but hidden items with a lease to a user or a group still appear to the user through browsing or searching - [#2388](#)
3. Items in the "Selected Items" list do not disappear and are still available to a user after a lease ends - [#1701](#)
4. Item lease with a date range assigned to an IP address gives access to the item even beyond the date range - [#2081](#)

Avalon Media Player

Playback

1. Selecting a playback quality causes playback to restart at the beginning when using Android - [#2876](#)
2. Internet Explorer 11 has navigation issues with multi-section items and with playlists - [#2827](#)
3. Seeking while paused causes the poster and spinner to remain until play is selected - [#2826](#)
4. Structural metadata with undefined sections causes unexpected behavior in the track scrubber - [#3047](#)

Display

1. While using Edge, the volume adjust bar is trimmed short on both top and bottom - [#2122](#)
2. The video end time displays incorrectly at first when launching Avalon on a mobile device - [#1689](#)
3. Hovering over the audio icon in the audio player causes the quality and playlists icons to move out of alignment - [#1762](#)
4. The playlist index table is not adapted for responsive design - [#2389](#)
5. After selecting a playback quality in Android, the quality selector does not disappear - [#2874](#)

6. Advancing to another section or item cancels fullscreen mode - [#2979](#)
7. Selecting the Add Marker button does not cancel fullscreen - [#2978](#)
8. Within an iFrame, the media player does not resize - [#2961](#)

Embedding

1. In Safari, the text weight in an embedded audio player shifts unexpectedly - [#2844](#)

Accessibility

1. In certain configurations of Firefox, Play/Pause is not accessible with the SPACEBAR - [#1644](#)
2. Tabbing on "Create Collection" screen can escape the modal scope - [#969](#)
3. User can't change video quality using the keyboard - [#2678](#)
4. Keyboard navigation in Safari does not work properly - [#2707](#)
5. Captions are deselected when moving to different section in Safari. Users need to click the captions button to re-enable captions when a new section starts playing - ([more information](#))

Standalone Media Player

1. The time displayed at the end of each minute displays both the 60th second followed by the 0th second; e.g. 2:59, 2:60, 3:00 - [#1975](#)

Miscellaneous

File Management

1. Deleting a master file sometimes causes a 500 error - [#1392](#)
2. Some derivative files are unmanaged when set to 'Skip Transcoding' in a batch ingest - [#2842](#)

User Management

1. A successful login sometimes redirects the user to unexpected pages - [#2109](#)