

Services Working Group Public Documents

User Centered Planning, Design, Development, and Assessment

Planning

- [Initial Planning Report](#), including Use Cases
- [Institutional Survey Report](#) and User Studies
- [DLF Scholars Panel](#)--predecessor to Aquifer

Design

- Persona methodology based on the Personas/User profiles method outlined in the [California Digital Library Assessment Program Toolkit](#)
- [Common Business Functions](#) developed as an instance of [DLF's Service Framework](#)

Development

- Agile development
- User stories
- [Service Oriented Levels of Metadata Adoption](#)

Assessment